

# Contact

## Disability Advocacy Service



### Alice Springs NT Office:

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Has the National Disability Insurance Agency (NDIA) made a decision that you do not agree with?

**Disability Advocacy Service (DAS) can assist you to ask / request a review of your NDIS Plan.**

This review is called an 'Appeal.'

Our booklet explains how an Advocate at Disability Advocacy Service can help you understand the steps to follow to make an Appeal.

You may wish to ask a friend or family member to come to Disability Advocacy Service with you.

The **National Disability Insurance Agency** is a government department. They are also called the NDIA.

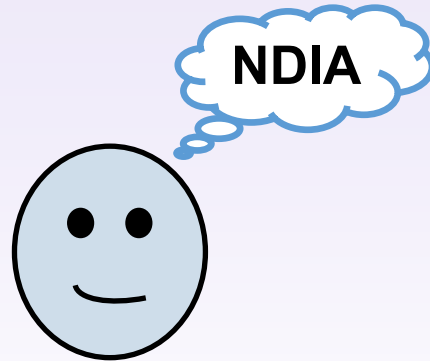
They manage the **National Disability Insurance Scheme** (NDIS).

The NDIS is a healthcare program initiated by the Australian Government for Australians with disabilities.



The **National Disability Insurance Agency (NDIA)** make decisions about:

- If you will get support through the NDIS
- How much support you will get
- What kind of support you will get
- Who will provide you with support



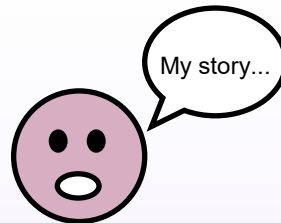
If you do not like a decision the **NDIA** has made, you can ask them to review it.

**Disability Advocacy Service** will support you to seek a review of an **NDIA** decision.



The first step is called an **Internal Review**. Disability Advocacy Service will assist you to:

1. Understand the NDIS review process
2. Tell your story and explain why you need this review
3. Fill in the details on the NDIS Application for Review form, and mail/email your information back to the National Disability Insurance Agency (NDIA)



The **NDIA** will review your plan and let you know what they have decided.



If you **STILL** do not like the decision, you can ask for another review.

This is called an **External Merits Review** and is the work of the **Administrative Appeals Tribunal (AAT)**.

The Administrative Appeals Tribunal is an informal court.

As an independent organisation, it checks many decisions made by the Australian Government.



Disability Advocacy Service has been identified as an organisation that can assist you to request an **External Merits Review**.

*You must have an Internal Review before you can apply for an External Merits Review.*

**Come talk to an Advocate about an NDIA decision that you are unhappy with.**

